



IT Systems Administrator - Chandler, AZ (Onsite) CMMC/NIST 171 Support

RAJANT CORPORATION, the 20+-year leader in industrial wireless patented Kinetic Mesh® networking solutions, is redefining real-time connectivity with resilient Smart Routing technology, ensuring secure, dynamic, and uninterrupted data flow for industrial autonomous and mobile operations across various industries.

From robotic and vehicle autonomy to asset tracking, health and environmental monitoring, smart lighting, BMS, and industrial automation, Rajant's military-grade secure, AI-powered wireless mesh networks deliver adaptive, always-on connectivity for high-stakes environments.

Rajant's mission-critical systems are in use by indoor and outdoor industries such as Warehouse and Factory Automation, Robotics, IIoT, Mining, Rail, Ports, Energy, tunnel and underground communications.

Position Summary: Join Rajant's enterprise IT team to support our Chandler, AZ development site and collaborate daily with our Malvern, PA headquarters. You'll handle deskside/remote support, administer Windows environments, and execute routine security/compliance tasks aligned with NIST SP 800 171/CMMC. This role is hands on, documentation heavy, and process driven. This position will also require the selected candidate to apply for a **US Secret security level clearance**.

KEY RESPONSIBILITIES:

End User Support & Operations

- Triage & resolve tickets onsite & remotely via company approved tools; own issues through resolution & document for internal knowledge base.
- Provision, image, and maintain end user workstations.
- Support printers/peripherals; manage break/fix, RMAs, and spares.

Systems & Identity Administration

- Manage and administer Windows-based systems and provide limited support for Linux systems.
- Support Google Workspace and Microsoft 365 (account lifecycle, management, troubleshooting).
- Collaborate with the IT team to maintain security, performance, and compliance across systems.

Network & Onsite Hands

- Perform basic switch/Wi Fi tasks (port/VLAN changes under SOP), cabling, & small rack work; coordinate with Malvern for firewall/VPN changes via change control.

Security & Compliance Support (CMMC/NIST 171)

- Run monthly checks & capture evidence: patch compliance reports, account recertifications, backup verification, & vulnerability scan scheduling.
- Perform first level SIEM/MDR alert triage and escalate per runbooks.
- Maintain and improve SOPs, system diagrams, and the evidence binder/wiki in coordination with Malvern IT and the FSO.
- Follow change control and least privilege practices; report exceptions.

Documentation & Reporting

- Maintain clear and thorough documentation of IT procedures, troubleshooting steps, and user guides.
- Prepare and deliver monthly support and system health reports.

200 Chesterfield Parkway • Malvern, PA 19355 • tel (484) 595-0233 • fax (484) 595-0244

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4 Years Running



QUALIFICATIONS:

Education:

- Degree or certification in IT, Computer Science, or a related field (or equivalent hands-on experience).
- IT certifications (e.g., CompTIA Security+, Google Workspace Administrator) are preferred but not required.

Experience:

- 2+ years in help desk/deskside support or junior systems administration.
- Hands on with Windows 10/11 and Windows Server 2016+; Linux familiarity a plus.
- Admin experience with Google Workspace and Microsoft 365.

Technical Skills:

- Familiarity with remote desktop tools (e.g., TeamViewer, RDP).
- Knowledge of Active Directory, GPO Management, basic networking, and end-user security best practices.
- Basic networking (IP/DNS/DHCP/VLANs/VPN) and troubleshooting.
- Strong troubleshooting skills for both hardware and software.

Soft Skills:

- Clear written/verbal communication
- Strong documentation discipline
- Customer service mindset; follows SOPs; timely escalation; dependable.

Nice to Have:

- CompTIA Security+ (or willingness to obtain within 6 months), Network+, or Microsoft certs.
- Exposure to SIEM/MDR, vulnerability scanners, Windows Autopilot/MDM.
- Experience in regulated environments (CUI, NIST 800 171, CMMC).

Required:

- **U.S. Person Status**
- **Ability to pass required background checks**
- **Ability to apply for and obtain a US Secret security level clearance.**

Why Join Rajant?

- **Be part of a cutting-edge tech company** leading the charge in resilient, AI-driven, real-time connectivity solutions.
- **Work with a team of visionaries**, engineers, and storytellers dedicated to reshaping industries through adaptive networking.
- **Gain global exposure**, selling to diverse industries and collaborating with some of the world's most innovative companies.

Employment Type: Full-Time. **Location:** Chandler, AZ office. On-site.

Apply: Introduce yourself w/ cover letter & resume to: jointheteam@rajant.com.

Rajant Corporation is an Equal Opportunity Employer and does not discriminate on the basis of race, color, religion, gender, national origin, age, physical or mental impairment, sexual orientation or any other category protected under federal, state or local law. Rajant is a USG Contractor and complies with all US laws, regulations and Executive Orders.

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