



Jr Systems IT Administrator - Chandler, AZ (Onsite) CMMC/NIST 171 Support

RAJANT CORPORATION, the 20+-year leader in industrial wireless patented Kinetic Mesh® networking solutions, is redefining real-time connectivity with resilient Smart Routing technology, ensuring secure, dynamic, and uninterrupted data flow for industrial autonomous and mobile operations across various industries.

From robotic and vehicle autonomy to asset tracking, health and environmental monitoring, smart lighting, BMS, and industrial automation, Rajant's military-grade secure, AI-powered wireless mesh networks deliver adaptive, always-on connectivity for high-stakes environments.

Rajant's mission-critical systems are in use by indoor and outdoor industries such as Warehouse and Factory Automation, Robotics, IIoT, Mining, Rail, Ports, Energy, tunnel and underground communications.

POSITION SUMMARY: Join Rajant's enterprise IT team to support our Chandler, AZ development site and collaborate daily with our Malvern, PA headquarters. **This is a junior systems administration role in scope and escalation level, not an entry-level IT position.** You'll handle helpdesk/remote support, administer Windows & Linux (Ubuntu) environments, and execute routine security/compliance tasks aligned with NIST SP 800 171/CMMC. This role is hands on, documentation heavy, and process driven. This position will also require the selected candidate to apply for a **US Secret security level clearance**.

KEY RESPONSIBILITIES:

End User Support & Operations

- Triage & resolve tickets onsite & remotely via company approved tools; own issues through resolution & document for internal knowledge base.
- Provision, image, and maintain end user workstations.
- Support printers/peripherals; manage break/fix, RMAs, and spares.

Systems & Identity Administration

- Manage & administer Windows-based systems Active Directory authenticated Ubuntu Linux systems (user access, patching, services, troubleshooting).
- Support Google Workspace and Microsoft 365 (account lifecycle, management, troubleshooting).
- Collaborate with the IT team to maintain security, performance, and compliance across systems.

Linux (Ubuntu) Systems Administration

- Administer Ubuntu Linux systems used by engineering and development teams.
- Perform user and group management, permissions, package management (apt), and patching.
- Troubleshoot Linux OS, service, and performance issues using CLI tools.
- Assist with system hardening and configuration in alignment with security baselines.

Network & Onsite Hands

- Perform basic switch/Wi Fi tasks (port/VLAN changes under SOP), cabling, & small rack work; coordinate with Malvern for firewall/VPN changes via change control.

Security & Compliance Support (CMMC/NIST 171)

- Run monthly checks & capture evidence: patch compliance reports, account recertifications, backup verification, & vulnerability scan scheduling.
- Perform first level SIEM/MDR alert triage and escalate per runbooks.
- Maintain and improve SOPs, system diagrams, and the evidence binder/wiki in coordination with Malvern IT and the FSO.
- Follow change control and least privilege practices; report exceptions.

Documentation & Reporting

- Maintain clear and thorough documentation of IT procedures, troubleshooting steps, and user guides.
- Prepare and deliver monthly support and system health reports.

200 Chesterfield Parkway • Malvern, PA 19355 • tel (484) 595-0233 • fax (484) 595-0244

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QUALIFICATIONS:

Required:

- **Local to Chandler, AZ**
- **U.S. Person Status**
- **Ability to pass required background checks**
- **Ability to apply for and obtain a US Secret security level clearance**

Education:

- Bachelor's Degree or certification in IT, Computer Science, or a related field (or equivalent hands-on experience).
- IT certifications (e.g., CompTIA Security+, Google Workspace Administrator) are preferred but not required.

Experience:

- 2+ years in help desk/desk-side support or junior systems administration.
- Hands on experience administering Windows 11 and Windows Server 2016+, and at least 1–2 years supporting Ubuntu Linux systems in a professional environment.

Technical Skills:

- Practical Ubuntu/Linux administration skills including:
 - Command-line troubleshooting
 - Systemd/service management
 - Log analysis
 - User/group permissions
 - Package management (apt)
- Familiarity with remote desktop tools (e.g., TeamViewer, RDP).
- Knowledge of Active Directory, GPO Management, basic networking, and end-user security best practices.
- Basic networking (IP/DNS/DHCP/VLAN/VPN) and troubleshooting.
- Strong troubleshooting skills for both hardware and software.

Soft Skills:

- Clear written/verbal communication.
- Motivated, self starter.
- Strong documentation discipline
- Customer service mindset; follows SOPs; timely escalation; dependable.

Nice to Have:

- CompTIA Security+, Network+, or Microsoft certs.
- Experience supporting Linux systems for engineering or development teams.
- Exposure to SIEM/MDR, vulnerability scanners, Windows Autopilot/MDM.
- Experience in regulated environments (CUI, NIST 800 171, CMMC).

Why Join Rajant?

- **Be part of a cutting-edge tech company** leading the charge in resilient, AI-driven, real-time connectivity solutions.
- **Work with a team of visionaries**, engineers, and storytellers dedicated to reshaping industries through adaptive networking.
- **Gain global exposure**, selling to diverse industries and collaborating with some of the world's most innovative companies.

Employment Type: Full-Time. **Location:** Chandler, AZ office. On-site. **Apply:** Introduce yourself w/ cover letter & resume to:

jointheteam@rajant.com.

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